

MCMULLEN ROOFING, INC.

Who we are:

McMullen Roofing is a second generation family run business headquartered in Clearwater, FL that has been in operation since 1985. We focus solely on commercial roofing statewide, but largely focused on the greater Tampa Bay region. We are often described as a “boutique roofing company” due to the way we operate – we compete with large scale companies while maintaining a lean operation that functions with extreme efficiency. Our customer base consists of commercial property owners, condominium high rises, health care facilities, and specialty new construction contractors who share our view. We are fully insured, bondable, and we place a high value on our hard working crews.

Looking to the future:

McMullen Roofing has taken a slow and steady approach to growth over our long tenure. We remained steadfast during the pandemic and we are looking to employ the right team to take us to the next level in the coming years. We are seeking a unique individual to join our team as a Service Manager to help us grow our service department by building upon our reputational foundation of excellence. McMullen Roofing offers an opportunity for a successful candidate to play a key role in the future of the business. McMullen Roofing might not be the right fit for everyone, but it could be the right fit for you!

Job Description:

- Manage customer relations to retain current customers and garner new business
- Utilization of on- line service software (FCS)– manager & technician levels
- Hire service crews/technicians
- Oversight/management of service crews/technicians
- Scheduling service work
- Performing inspections
- Preparing proposals
- Maintaining customer satisfaction
- Ensuring adequate follow up regarding outstanding work orders as well as finished work
- Quality control
- Work with service coordinator regarding flow of service work, customer contact, and scheduling
- Work with marketing program manager to sell service and maintenance agreements and fully implement the program
- Utilize existing contacts and outside contacts to expand customer base and grow the service department.

Job Requirements:

An ideal candidate will have commercial roofing experience including a proven track record in a profitable roofing service department. However, at McMullen Roofing we are looking for a person who can learn, grow, and become a champion for our roof service and maintenance department. Additionally, this position could be an opportunity for a person with some roofing knowledge who wants to get to the next level in their career with a company that isn't like all the other roofing contractors. The right candidate will be trustworthy, self motivated, and technologically savvy. College degrees aren't required, but the ability to think critically and to communicate effectively is. If this sounds like you, send us your resume and let's talk.

Email Resumes to: tmcmullen@mcmullenroofing.com